



## WE NEED TO HEAR YOUR EXPERIENCES OF DERBYSHIRE COMMUNITY HEALTH TRUST

The **Care Quality Commission (CQC)** will be inspecting **Derbyshire Community Health Trust, starting Monday 24<sup>th</sup> February.**

We need to hear from anyone who has recently used the following community health services within this Trust.

### WAYS TO SHARE YOUR EXPERIENCES:

**1. COMPLETE THE QUICK ON-LINE SURVEY by Wednesday 12<sup>th</sup> February.** Simply click on the survey link and answer a few questions:

[www.surveymonkey.com/s/VF8RX5H](http://www.surveymonkey.com/s/VF8RX5H)

**2. RING THE CQC HELPLINE ON 03000 616161** between 8.30am and 5pm, Monday to Friday and ask to talk to someone about the inspection. Calls will be charged at the standard rate.

**3. WRITE TO CQC by letter**, addressed to CQC National Customer Service Centre, Citygate, Gallowgate, Newcastle upon Tyne. NE1 4PA.

**4. SEND AN EMAIL TO CQC**, addressed to [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk).

Care Quality Commission will treat all information received confidentially, with care and sensitivity. To find out more about our role as regulator or health and care services, visit [www.cqc.org.uk](http://www.cqc.org.uk).

Help us to spread the word - forward this email to as many people as possible, tell them about the inspection and encourage them to complete the survey. THANKYOU.